"Audio-Visual" as Identifiable Term

Description of Task: Review the popular literature and marketing and professional literature and marketing to determine the broad term(s) the average library patron would recognize to refer to audiovisual materials (dvds, cds, cassette tapes, playaways, etc) as a group.

Review of Professional Literature and Marketing Resources

To review professional library literature and marketing materials, natural language keyword searches were performed in Ebsco Host's Professional Development Collection on the terms listed in the table below. Keywords were not limited to any specific field, which allowed full text searching of the records. Duplicate records were not filtered out across keywords, as the intent was to see how often a word was used across all articles. Due to the size of the Professional Development Collection, full text keyword searching was limited to Library Journal.

Number of

Table 1: Full Text Searching of Broad vs. Specific Vocabulary

Search Statement	Articles Retrieved	
JN "Library Journal" AND a/v	<mark>0</mark>	
JN "Library Journal" AND "multi-media"	20	
JN "Library Journal" AND multimedia	577	
JN "Library Journal" AND "audio visual"	<mark>618</mark>	
JN "Library Journal" AND "audio-visual"	<mark>618</mark>	
JN "Library Journal" AND audiovisual	<mark>977</mark>	
JN "Library Journal" AND visual	1903	
JN "Library Journal" AND media	<mark>2053</mark>	
JN "Library Journal" AND dvd	2371	
JN "Library Journal" AND audiobook*	4219	
JN "Library Journal" AND audio	6659	
JN "Library Journal" AND film	6834	
JN "Library Journal" AND video	8073	

As of April 17, 2013

Ebsco Host's *Index for Subject Terms* was reviewed to see use of broad terms as descriptors. (The word "media" is not a descriptor. It is usually used as an adjective of other terms such as "media librarian", "media literacy", or "media saturation", therefore it is not accounted below.)

Table 2. Number of Articles Indexed Per Descriptor for Broad "A/V" Terms

Number of

ierm	Articles Indexed
"a/v"	0
"multimedia" (or some derivative)	2388
"audiovisual" (or some derivative)	3377

As of April 17, 2013

^{*}As of April 23, 2013

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Browsing through library marketing literature, the following terms are used as column titles:

- School Library Journal: **Multimedia** (collectively referring to DVD, Audio)
- Video Librarian: Mixed Media (refers to Video Games and Blue-ray DVD)
- Library Journal: **Media** section (Audio, Video, Gaming and Music)
- Voyamagazine.com (Voice of Youth Advocates): Audio Talk (audiobooks), Teen Screen (videos)

Review of Popular Literature and Marketing Resources

Natural keyword searches were also performed in Ebsco Host's MasterFile Collection on three popular magazines: Time Magazine, Entertainment Weekly, and People, as they consistently feature reviews of audiovisual content for the general public. Again, the full text was searched and duplicate articles were not filtered out across keyword searches.

Table 3. Full Text Searching of Broad Terms in Time, Entertainment Weekly and People Magazines

Number of

Search Statement

Articles Retrieved

((JN "Time") OR (JN "Entertainment Weekly") OR (JN "People")) AND <mark>a/v</mark>	<mark>0</mark>
AND "multi-media"	6
AND multimedia	245
AND <mark>"audio visual"</mark>	<mark>94</mark>
AND <mark>"audio-visual"</mark>	<mark>94</mark>
AND <mark>audiovisual</mark>	<mark>92</mark>
AND visual	331
AND media	<mark>3361</mark>
(could refer to production companies or news media, not just the type of content)	

As compared to professional literature, column titles in popular resources rarely refer to audiovisual items in the collective and print resources very rarely refer to the technology used to produce audiovisual materials. Rather, items are referred by their *type of cultural product*.

- Entertainment Weekly: Movies, TV, Music, Books
- Time: Movies, Books, Pop Chart (Music? Viral news? Memes?)
- People: Movies, TV, Music, Books
- Amazon.com Departments: Video streaming, Digital Games, Audiobooks, Movies and TV, MP3
 music, Music, Video games, Software

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Twitter Hash-tags as Indicator of Popular Use

Finally, a review of Twitter was performed to see how the general public refers to audiovisual items when using social media. Using the service Tweet-tag.com, scans of different "hash-tags" were created to see the popularity of a term and to see what types of profiles used those terms. (Hash-tags are words marked by the number sign which serve as a kind of indexing for tweets.) See attached for specifics.

#av

- 1489 tweets for April 15th;
- Used For: When used by a professional a/v business, it usually refers to "audiovisual."
 When used by non-professional profiles, it could mean anything, but there was a consistent context of "adult viewing" or "adult/violence". See also http://replyz.com/c/14915525-what-does-the-classification-av-mean.

#audiovisual

- o 41 tweets for April 14th and 15th
- Used For: Consistently used to refer to videos, music, commercials and even home theater setups.

#multimedia

- o 148 tweets for April 14th and April 15th
- Used For: video, music, graphic design

#media:

- o 1462 tweets for April 25th
- Used For: This term was used to refer to "the media" as in "the news", as well as videography and graphic designers, film, DVDs, etc.
- #dvd: 1486 tweets for April 23rd
- #visual: 356 tweets for April 22nd 23rd
- #music: 1484 tweets for April 23rd
- #audio: 854 tweets for April 21st 23rd

Results: From the popular magazine and marketing review and from the Twitter hash-tags, it appears that the general public tends to favor specific language such as "music," "film," or "DVD" when referring to audiovisual content or containers. Library professionals have steered toward using the term "media" to broadly refer to audiovisual items. The term "a/v" is not consistently used or identified across either group.